

April 16, 2018

Daisuke Iwase, President

LIFENET INSURANCE COMPANY

(Securities Code: 7157, TSE Mothers)

FY2017 4Q: INSURANCE PAYMENTS REPORT

1,581 payments for 4Q of FY2017

TOKYO, April 16, 2018 - LIFENET INSURANCE COMPANY (TSE Mothers 7157, President Daisuke Iwase, URL: <http://ir.lifenet-seimei.co.jp/en/>) announces the report on the number of insurance payments for the fourth quarter fiscal 2017, ended March 31, 2018.

The number of insurance payments made in the fourth quarter of fiscal 2017 resulted in 1,581 cases, 20 of which were insurance claims and the remaining 1,561 benefit claims. There were 68 incidents which were assessed to be inapplicable during the same quarter. As a result, the number of insurance payments made in fiscal 2017 (April 2017 through March 2018) resulted in 6,240 cases, 75 of which were insurance claims and 6,165 benefits, and there were 238 incidents which were assessed to be inapplicable during the same period.

Lifenet believes the most important responsibility for an insurance company is to make claim payments accurately and without delay, and we thrive to continue to accomplish this. Lifenet makes every effort to ensure payment of insurance claims and benefits are made to the designated account within 5 business days*¹ of receiving all necessary documents. In fiscal 2017, the average insurance payment was made in 2.56 business days. *¹

Number of insurance payments and those which assessed inapplicable*2

FY2017 (April 2017 – March 2018)

		Insurance payments	Inapplicable cases	Fraud	Illegal acquisition	Breach of disclosure duty	Criminal intent	Exemption from responsibility	Request not covered by policy
Total		6,240	238	-	-	74	4	4	156
Term life *4	Death benefit	70	4	-	-	-	-	4	-
	Invalid care benefit	5	-	-	-	-	-	-	-
	Waiver of premium	0	-	-	-	-	-	-	-
Whole-life medical *4	Hospitalization benefit	2,111	35	-	-	2	3	-	30
	Surgery benefit	671	9	-	-	-	1	-	8
	Waiver of premium	3	-	-	-	-	-	-	-
Whole-life medical (2014) *4	Hospitalization benefit	1,181	73	-	-	39	-	-	34
	Hospitalization benefit for women	382	19	-	-	9	-	-	10
	Surgery benefit	763	46	-	-	18	-	-	28
	Cancer treatment benefit	40	5	-	-	-	-	-	5
	Advanced medical care benefit	8	1	-	-	-	-	-	1
	Waiver of premium	1	-	-	-	-	-	-	-
Term-medical care *4	In-patient care benefit	447	11	-	-	2	-	-	9
	Out-patient benefit	335	7	-	-	1	-	-	6
	Cancer treatment benefit	28	-	-	-	-	-	-	-
	Advanced medical care benefit	0	-	-	-	-	-	-	-
	Waiver of premium	0	-	-	-	-	-	-	-
Long-term disability *4	Disability benefit*3	153	13	-	-	-	-	-	13
Long-term disability (2016) *4	Disability benefit*3	42	14	-	-	3	-	-	11
	Invalid care benefit	-	1	-	-	-	-	-	1
Cancer	Lump-sum payment upon cancer diagnosis	-	-	-	-	-	-	-	-
	Lump-sum payment upon Intraepithelial neoplasm diagnosis	-	-	-	-	-	-	-	-
	Income support benefit	-	-	-	-	-	-	-	-
	Treatment support benefit	-	-	-	-	-	-	-	-
	Advanced medical care benefit for cancer treatment	-	-	-	-	-	-	-	-

*1 Number of days is business day, with the day Lifenet receives all necessary documents counted as the first day. Does not include the number of days required to obtain lacking documents. Cases which required fact confirmation before insurance payments were made are not included when calculating the average number of days required for payment.

*2 The number of payments made may differ from the number of policies as there may be multiple claims made from one policy.

*3 The number of benefit payments for long-term disability is a total of all monthly individual claim applications during the specified period, and may differ from the number of payments and/or number of claimants. During the fiscal 2017, the number of claimants who were paid disability benefits was 49.

*4 Term life insurance: *Kazoku* and *au Term Insurance*, Whole-life medical insurance: *Jibun*, Whole-life medical insurance (2014): *New Jibun*, *New Jibun for Women*, *au Medical Insurance* and *au Medical Insurance for Women*, Term-medical care insurance: *Jibun Plus*, Long-term disability insurance: *Hataraku-Hito*, Long-term disability insurance (2016): *Hataraku-Hito 2* and *au Long-term Disability Insurance*, Cancer Insurance: *Double Yell*

Quarterly trend of the number of insurance payments

		Insurance payments	Inapplicable cases
FY2017	4Q (Jan.-Mar. 2018)	1,581	68
	3Q (Oct.-Dec. 2017)	1,585	45
	2Q (Jul.-Sep. 2017)	1,609	64
	1Q (Apr.-Jun. 2017)	1,465	61
FY2016	4Q (Jan.-Mar. 2017)	1,482	44
	3Q (Oct.-Dec. 2016)	1,453	69
	2Q (Jul.-Sep. 2016)	1,483	65
	1Q (Apr.-Jun. 2016)	1,406	43
FY2015	4Q (Jan.-Mar. 2016)	1,294	54
	3Q (Oct.-Dec. 2015)	1,286	33
	2Q (Jul.-Sep. 2015)	1,273	23
	1Q (Apr.-Jun. 2015)	1,189	58
FY2014	4Q (Jan.-Mar. 2015)	1,166	39
	3Q (Oct.-Dec. 2014)	1,224	38
	2Q (Jul.-Sep. 2014)	1,203	73
	1Q (Apr.-Jun. 2014)	1,240	56
FY2013	4Q (Jan.-Mar. 2014)	1,284	34
	3Q (Oct.-Dec. 2013)	1,348	53
	2Q (Jul.-Sep. 2013)	1,079	30
	1Q (Apr.-Jun. 2013)	911	41
FY2012	4Q (Jan.-Mar. 2013)	661	26
	3Q (Oct.-Dec. 2012)	678	43
	2Q (Jul.-Sep. 2012)	537	8
	1Q (Apr.-Jun. 2012)	480	19

About LIFENET URL: <http://ir.lifenet-seimei.co.jp/en/>

Returning to the original purpose of life insurance - mutual support - LIFENET INSURANCE was founded with the goal of offering simple, convenient and competitively priced products and services based on the highest levels of business integrity. We sell these products and services directly to customers over the Internet. By using the Internet, we are able to offer highly cost-competitive products and accept applications from customers at any given time.

<p>Contact: Investor Relations, Corporate Planning Department Tel: +81-3-5216-7900 e-mail: ir@lifenet-seimei.co.jp</p>
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